



Navigating the Intersection between Entrepreneurial Innovation and Generative Artificial Intelligence Using Your Inner Voice

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AIB Review, Issue 11

Introduction

In today's rapidly evolving business landscape, the integration of generative artificial intelligence (GenAI) has emerged as a game changer for entrepreneurs and enterprises alike. GenAI holds the promise of revolutionising how businesses innovate, operate and compete. This article examines the significance of GenAI for contemporary business, highlighting its potential benefits and the challenges that entrepreneurs may encounter when integrating this transformative technology into their ventures. Then, it explores the role of human intelligence in navigating our new era of AI – and how to harness your subconscious mind to guide you.

The Benefits of GenAl in the Modern Entrepreneurial Landscape

GenAl, fuelled by advancements in deep learning and natural language processing, has transformed how enterprises approach innovation, content creation, customer experiences and decision-making. As a catalyst for innovation, GenAl empowers entrepreneurs to think beyond traditional boundaries, facilitating the creation of novel products and services. GenAl can assist in product design, prototyping and optimisation by generating design alternatives and simulating outcomes, thus speeding up the product development process and improving product quality. For example, GenAl has helped in discovering new materials in the research and development process, by predicting the most promising materials to test, and in discovering proteins most suited for protein engineering, in terms of their scientific or medical applications.

In digital marketing content creation, GenAl can assist entrepreneurs in writing blog posts, product descriptions and social media captions and generating images or video from text prompts efficiently and cost-effectively – thus freeing up creative teams for more ideation and strategy. For instance, as an entrepreneur, rather than investing significantly to film a video for your business, you could use an Al video generator such as Vidnoz Al. With ready templates and different avatars to choose from, you may be able to outsource your video production to a GenAl application with an affordable plan. You could use an Al image generator, such as Gamma, to generate documents and presentations in a matter of seconds. You could create impactful presentations with Gamma or websites with 10Web, which could be customised based on your preferences or your consumer's tastes. You could also generate social media posts personalised to your brand and business with Microsoft Designer – you could key in a basic prompt, such as 'post announcing new product launch', and Designer could help write the perfect prompt to then generate a design and caption your post.





In enhancing customer experiences, GenAl enables entrepreneurs to personalise to your customers – at scale. By analysing vast amounts of customer data, entrepreneurs can employ GenAl to create personalised marketing campaigns, product recommendations and user experiences, thus improving customer engagement, satisfaction and loyalty. For example, Spotify uses GenAl to analyse its users' listening patterns and preferences; it then generates personalised, curated playlists, ensuring its users remain engaged.

Finally, GenAl provides entrepreneurs with support in decision–making. By analysing historical data, predicting market trends and optimising operations, GenAl can be used for demand forecasting, inventory management and financial planning, thus helping businesses stay ahead of the competition and adapt to changing market dynamics. For example, McDonald's Experience of the Future project was driven by Al. Most of the business and strategic decisions, including store remodelling and customer interfaces like touch–screen ordering systems, were based on business intelligence gleaned from customer data and analysed by GenAl.

Potential Challenges when Integrating GenAl into Entrepreneurship

While GenAl holds immense potential, entrepreneurs must also navigate a landscape filled with challenges. Integrating GenAl into existing workflows can be complex and resource-intensive for entrepreneurs. Indeed, in a recent study of 283 small-to-medium-sized enterprises (SMEs) in Germany, 65% of participants identified a lack of competence as a barrier to using Al. Obstacles at implementation were seen as a challenge by 52%, as well as data problems (52%) and deficiencies in IT infrastructure (46%). Financial barriers were also identified by 39% of participants as a barrier to Al. Despite these barriers, 70% of experts believe that SMEs in Germany must implement the technology to remain competitive long term. Weighing these kinds of barriers against the potential benefits of GenAl for a particular project can only be accomplished by human intelligence.

Successful implementation requires careful consideration of GenAl's limitations; one key example is <u>misinformation</u>. While GenAl can create content that sounds plausible, it can also be (unintentionally) inaccurate, causing serious consequences for entrepreneurs if the advice is bad. Human oversight plays a key role here – doing your own research and getting a reality check is non-negotiable.

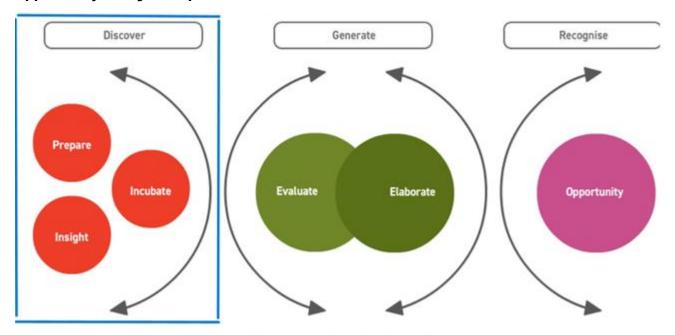
The Integral Role of Human Intelligence

Striking the right balance between the use of man and machine (human intelligence and artificial intelligence) is crucial. Let's explore the role of human intelligence using the <u>Opportunity Recognition Process Model</u>, which suggests that recognising an entrepreneurial opportunity involves iterations of creative thinking in three stages (and five phases): discovery (preparation, incubation and insight); generation (evaluation / elaboration); and recognition (opportunity).





Opportunity recognition process model



Source: Adapted by AIB 2022 (Frederick, O'Connor, Kuratko 2019, p.160).

In the preparation phase of the discovery stage, an entrepreneur could use a GenAl application, such as <u>Google Bard</u>, to check which business ideas are currently trending. Entering the prompt '<u>business ideas</u>' in Bard could generate ideas ranging from drop shipping (selling products without carrying inventory) to dog walking (yes, you read that right) and website flipping (buying websites and making them better before selling them for a profit).In essence, what GenAl offers in this phase is a proxy for a team with whom you could brainstorm.

However, brainstorming is only the starting point for the discovery stage of recognising an opportunity. Human intelligence – which involves creativity, as well as instinct or intuition – is necessary to move past this point. As an entrepreneur, it is your inner voice that should drive your decisions in the discovery stage. This voice is the passion-fuelled internal driving force that could differentiate you from your competition, based on your unique purpose and personality.

At this stage of the process, you need to ask yourself whether a GenAl business idea is indeed an opportunity? Do the benefits outweigh the challenges or costs? If so, is it something you want to pursue as an entrepreneur? Does it align with your vision and purpose? GenAl is unlikely to be able to figure this out for you – but your inner voice can!

Importantly, though, as an entrepreneur in this new era of AI, this all-important voice may be difficult to hear above all the clutter and noise of your own 'thinking' mind as it processes information about the world, particularly as it undergoes rapid and unprecedented change.

Ouiet the Noise to Set Your Mind Free

<u>Freudian theory</u> has it that the human psyche is a blend of the id (the basic instincts), the ego (your rational voice within) and the superego (your moral and ethical self). According to Sigmund Freud, only





a fraction of ego and superego is exposed as surface consciousness, while much of superego and the entirety of id is hidden beneath the surface in the subconscious mind. However, despite being out of sight, it is immensely influential. Although the theory itself has been criticised for being simplistic, its principles remain useful for understanding decision-making and resulting action. As an entrepreneur, how do you make decisions: consciously or by accessing your subconscious mind? Your conscious mind engages in a deliberate, rational thinking process, whereas your subconscious is where your instinctive inner voice resides – the unique driving force that can differentiate you and propel you towards success as an entrepreneur.

Importantly, it isn't possible to access the subconscious by engaging in a deliberate thinking process. If you want to touch base with your subconscious, you need to bypass the noise of your conscious thinking mind.

Take a walk in the garden, listen to soothing music of your choice, watch the waves against the shores, play your favourite musical instrument or meditate. Let your mind process all that you have taken in from brainstormed ideas, as well as other information and experiences. This is the 'incubation' phase of the 'discovery' stage of opportunity recognition. The subconscious mind is a powerful natural intelligence; but it works best when the conscious mind is silent or distracted.

Eureka! Your Next Big Idea!

Just like you would wait patiently for expert chefs at your favourite restaurant to process all the prime ingredients and produce astounding, delicious dishes, you must wait while your subconscious mind processes all its inputs. When you are least expecting it, your next big idea may be born. This is the 'insight' phase of the 'discovery' stage of opportunity recognition – the 'eureka moment' that bridges the gap between your inner voice and the vast modern world of possibilities, powered by technology and GenAl tools.

No amount of research based on technology or GenAl tools, nor the physical and mental exertion associated with the conscious 'thinking' mind, can result in a eureka moment. Like all technology, GenAl is bound by its limitations, but the subconscious mind is born and remains free. When you quiet your conscious mind, your subconscious can venture into the unknown, resulting in a cognitive shift that could surprise you with clarity about what the entrepreneur in you really wants – and your inner voice knows will be successful.

Conclusion

GenAl holds immense potential for modern business, but its integration comes with challenges. While GenAl can aid innovation and efficiency, entrepreneurs should avoid implicitly trusting GenAl and, above all, preserve their unique human vision. Engaging with your subconscious self and allowing your mind to wander can lead to unexpected breakthroughs. Human intelligence – with all its creativity, instinct and intuition – remains unparalleled. By setting the subconscious mind free and listening to their inner voice, entrepreneurs can uncover their next big idea, transcending the limitations of technology.

Article written by the author with the support of the editorial team of the AIB Review.







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Cite this article:

Hariharan, K 2023, 'Navigating the Intersection between Entrepreneurial Innovation and Generative Artificial Intelligence Using Your Inner Voice', *AIB Review*, Issue 11.

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